

March 17<sup>th</sup>, 2020  
SAN DIEGO REAL ESTATE PHOTOGRAPHY  
COVID19 Policy Update

Dear Valued Clients,

In the wake of increasing risks related to the COVID-19 pandemic, please review our updated policies below. Our number one priority is the health and safety of our team and our clients. Precautions include, but are not limited to the following:

- Please have your home, property or business site appropriately prepared for 3D scanning and photography. Prepare as though visitors are coming into your home or building, similar to an open house. Reach out if you have any specific questions as to how to prepare.
- Prior to your 3D capture/photoshoot, we ask that you turn on all lighting, open all doors related to the tour, raise blinds if necessary and turn off all ceiling fans. A sanitized wipe-down of all surfaces that are likely to be touched would be appreciated.
- In an effort to reduce exposure and to speed up our time on site, we ask that everyone exit the building prior to our arrival. This also enables us to quickly deliver your assets so that you can get back to conducting important family or business activities.
- We are asking for a key, lockbox or code to gain access. If necessary, someone can meet on site to let us in and then return upon our completion.
- If you utilize security camera technology, please feel free to keep your cameras on for your peace of mind. We want to minimize everyone's exposure so our team members will be sanitizing their hands before and after each shoot, wear appropriate protective gear and will be cautious about touching surfaces. If the situation warrants, we will utilize additional personal protection gear. We will have sanitizing wipes along with us and will wipe off appropriate surfaces prior to departure.
- We will ensure that all team members providing services will have not recently traveled and are not showing any signs of illness related to COVID-19 symptoms. As an added measure we will be taking our temperature throughout the day.

Thank you for your trust, your cooperation and your understanding. We wish you the best of health and happiness during these trying times. Don't hesitate to give us a call or send a text or email if you have any questions. [office@SanDiegoRealEstatePhotography.com](mailto:office@SanDiegoRealEstatePhotography.com) | 858-621-3314

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